



December 14, 2001

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VIA COURIER

Federal Communications Commission
Consumer Information Bureau
Consumer Information Network Division
FCC Form 478
Room 5-A729
445 12th Street, S.W.
Washington, DC 20554

Re: Third Report and Order and Second Order on Reconsideration in CC Dkt. No. 94-129, *Policies and Rules Concerning Unauthorized Changes of Consumers Long Distance Carriers*

Dear Sir/Madam:

Enclosed for filing are two (2) *revised* FCC Form 478 – Telecommunications Slamming Complaint Reporting Forms, including attachments, for the following SBC legal entities:

1. Southwestern Bell Telephone Company (SWBT) (3 attachments); and
2. Southwestern Bell Communications Services, Inc. (SBSCS)

The Instructions to the Slamming Complaint Reporting Form advise that if an error in the data changes a previously reported count by more than 5%, a carrier may file a revised 478. SWBT recently concluded an internal audit and discovered limited reporting errors in previously reported data for the above-referenced SBC legal entities.


Please note that the reporting period for all SBC legal entities is from April 2, 2001 through June 30, 2001. Additionally, enclosed is one additional copy of this letter that we would appreciate having file-stamped.

If you have any questions related to the contact information provided above, please call me.

No. of Copies rec'd
List ABCDE

0+4

Sincerely,

A handwritten signature in black ink, appearing to read "Martha Rocha". The signature is fluid and cursive, with the first name "Martha" and last name "Rocha" clearly distinguishable.

Martha S. Rocha
SBC Telecommunications, Inc.
Associate Director – Federal Regulatory

Attachments

cc: (w/ attachments)

M. Walters
M. Egler

2001 FCC Form 478-Aug Telecommunications Slamming Complaint Reporting Form

Approval by OMB

>>> Please read instructions before completing.<<<

Due August 15, 2001

3060-0787

Block 1: Filer Identification Information		101	Filer 499 ID	805767
102	Legal name of reporting entity	Southwestern Bell Telephone Company		
103	Complete mailing address of reporting entity's corporate headquarters	175 East Houston Street, San Antonio, Texas 78205		
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)	See Attachment #1		
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103	530 McCullough, San Antonio, Texas 78215		
106	Number of end-user subscribers of the reporting carrier as of June 30, 2001	10,844,479		
107	If this report does not cover January 2001 through June 2001, indicate the period covered.	April 2, 2001 - June 30, 2001		

Block 2: Contact Information

108	Person who completed this form	Martha Rocha		
109	Telephone number of this person	(202) 326-8905	Extension	
110	Fax number of this person	(202) 408-4807		
111	E-mail address of this person	mr2939@corp.sbc.com		

Block 3: Complaints That You Received or Resolved Alleging That You Slammed a Consumer

To be completed by all telephone exchange and toll service providers. (See instructions.)

112	If you received no slamming complaints between January 1 and June 30 of the reporting year, then check the certification box to the right and skip to Block 5.	<input type="checkbox"/>
113	Consumer slamming complaints unresolved as of December 31, 2000 (Optional for August 15, 2001 filing)	
114	Consumer slamming complaints received from January 1, 2001 through June 30, 2001	41
115	Consumer slamming complaints resolved during the period January 1, 2001 through June 30, 2001	39
116	Of the number reported on Line 115, the number that were investigated	18
117	Of the number reported on Line 115, the number that proved to be valid slams	16
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers	39
119	Consumer slamming complaints unresolved as of June 30, 2001. [Line 113 + Line 114 - Line 115]	2

Block 4: Complaints That You Received Alleging That Another Carrier Slammed a Consumer

To be completed by carriers that provide wireline and fixed wireless local exchange service to end-user subscribers.

	Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier January 1 through June 30
120	See Attachment #2		
121			
122			
123			
124			
125			

Use additional sheets, if necessary. (Space is provided below for electronic filing.)

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer

126 Provide additional information or explanations, as needed. Use additional sheets, if necessary.
See Attachment # 3

I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my knowledge, information, and belief, all statements of fact contained in this Form are true.

127	Signature	
128	Printed name of officer	Forrest Miller <i>Forrest Miller</i>
129	Position with reporting entity	President
130	Date	12-13-01
131	This filing is:	<input type="checkbox"/> Original filing <input checked="" type="checkbox"/> Revised filing

Send this form to: FCC, CIB, Consumer Information Network Division, FCC Form 478, Room 5-A729, 445 12th St., S.W., Washington D.C. 20554

For additional information regarding this worksheet, contact the CIB Consumer Information Network Division at (202) 418-2516 or via e-mail: slamming478@fcc.gov

BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

Attachment #1 – Southwestern Bell Telephone Company – Report Period, April 2, 2001–June 30, 2001
2001 FCC Form 478-Aug Telecommunications Slamming Complaint Reporting Form

Block 1: Filer Identification Information

104 Name(s) reporting entity uses to provide telecommunications Service (Use additional sheets, if necessary.)	SBC DATACOMM, Southwestern Bell, Southwestern Bell Services, Southwestern Bell Telephone, Southwestern Bell Telephone Company of Texas, Southwestern Bell Telephone Company of the Midwest
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Attachment #2 - Southwestern Bell Telephone Company - Report Period, April 2, 2001 - June 30, 2001
Block 4: Complaints That You Received Alleging that Another Carrier Slammed a Consumer

CARRIER NAME	Check If Affiliate	ACNA	CIC	AECN	GRAND TOTAL
ACN Communication Services, Inc.		AYV	6112		76
Accutel				7821	1
Accutel				1570	1
ACSI/E-Spire				7917	3
Allegiance				3049	8
Allegiance				8413	28
Allegiance				8414	15
Alliance Group Services, Inc.		AYG	5237		803
Alltell Communications, Inc.		AEJ	5253		84
American Lightwave				1436	187
Americatel		DVT	0123		53
Amerivision Communications, Inc.		AVU	0284		51
AT&T				7682	249
AT&T (Digital Broadband)				1095	196
AT&T (Digital Broadband)				5505	8
AT&T Communications		ATX	0288		8298
AT&T Communications		ATX	0387		7
AT&T Communications		ATX	0732		19
AT&T Local Service				7125	1
Austico				7643	1
Axces, Inc.		AXQ	5666		1144
BarTel Communications				8766	1
Birch				8856	4
Birch				8665	4
Birch				7611	1
Birch				4737	77
Birch				3642	3
Broadwing Communications Services Inc.		SSM	0948		116
Broadwing Telecommunications Inc.		WSN	0071		79
Broadwing Telecommunications Inc.		COS	0661		13
Broadwing Telecommunications Inc.		CNK	0881		2
Business Telecom, Inc (BTI)		BTM	0833		12
Buy - Tel Comm				8626	1
Cable & Wireless Communications, Inc.		TDX	0223		8
Capital Telecommunications, Inc.		CPL	0221		8
CapRock (IWL)				3445	5
CapRock (IWL)				7805	7
CapRock (IWL)				7982	32
CapRock Telemanagement		SGY	0795		11
Century Long Distance		CAL	0550		6
Chickasaw (CTSI)				4546	1
Choctaw (Smoke Signal)				7668	3
Cierra Network Systems				0716	4
Cierra Network Systems				2594	8
Clear Choice Communications		CMJ	0636		14
Coast International, Inc.		CIZ	0063		1
Comm South				7450	2
Communigroup of K.C., Inc.		SHW	0778		33
Cox				7192	6

ACNA = Access Carrier Name Abbreviation
AECN = Access Exchange Carrier Name

CIC = Carrier Identification Code
N/A = Not Available

Attachment #2 - Southwestern Bell Telephone Company - Report Period, April 2, 2001 - June 30, 2001
Block 4: Complaints That You Received Alleging that Another Carrier Slammed a Consumer

CARRIER NAME	Check If Affiliate	ACNA	CIC	AECN	GRAND TOTAL
Dial & Save		TDG	0457		6
Digital Network, Inc.		TXL	0853		1
DPI Teleconnect				4728	1
EconoPhone Inc.		EPH	0604		4
Emergent Comm				5301	1
ET Telephone				2450	1
Excel Telecommunications, Inc		EXL	0752		373
Express Telecommunications				4603	3
Fairpoint Communications Int'l., Inc.				3697	6
Feist Communications				7775	2
Feist Long Distance				4186	5
Fort Bend Communic.				6090	16
Fort Bend Communic.				6182	3
Frontier Communications				4004	5
Gabriel Communications				4891	2
Genesis Communications Int'l., Inc.		GSS	5830		160
Globalcom Inc				7085	3
Global Crossing Telecommunications, Inc.		ALN	0444		1953
Golden Harbor				7670	4
GST Telecom		TQL	0346		7
GTE Comm				7646	1
HBL Texas				0798	1
Hi-Plains NTS Communications		HPL	0722		2
HOLD Billing svcs.		HOL	0882		1
I-Link Communications		PRB	5772		1
Incomnet Communications Corporation		NTZ	0603		16
Infohughway Communications Corp				3958	1
Intermedia Communications Inc.		LSI	0036		18
Intermedia Communications Inc.		EXF	0393		14
Ionex /Value-Line of Longview/ACG/Feist				1428	3
Ionex /Value-Line of Longview/ACG/Feist				4833	18
Ionex /Value-Line of Longview/ACG/Feist				7276	26
Ionex/Value-Line of Longview/ACG/Feist				7755	1
Ionex /Value-Line of Longview/ACG/Feist				4911	40
Ionex Telecommunications, Inc.		IOX	0679		3
Ionex Telecommunications, Inc.		VLW	0859		4
Kinnet		KNN	5367		24
LDD Inc. of Mo				8768	4
Lightyear Communications, Inc.		UID	5957		20
Local Telephone Service Company, Inc.				3176	285
Logix Communications Corp				2826	12
Logix Communications Corp				8833	30
Logix Communications Corp		DOB	5737		1
Logix Communications Corp		AMN	0366		8
Logix Communications Corp				4391	7
Long Distance Discount Inc.		LGD	0533		1
Long Distance Management Inc.		LGM	0382		2
Matrix Telecom		MXT	0780		5
MCG Illuminet				7050	1

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Block 4: Complaints That You Received Alleging that Another Carrier Slammed a Consumer

CARRIER NAME	Check If Affiliate	ACNA	CIC	AECN	GRAND TOTAL
MCI Metro Access Transmission Services, Inc.				7297	666
MCIWorldcom		MCI	0222		7701
MCIWorldcom		SBX	0188		2
McLeodUSA				7407	10
McLeod USA				7408	4
McLeodUSA				7409	29
McLeodUSA				7410	6
McLeod USA				7411	11
McLeodUSA				7271	3
McLeodUSA Telecommunications Services, Inc.		IOR	0339		1
McLeodUSA Telecommunications Services, Inc.		IOR	0725		18
Millenium One Communications				2812	1
Mpower Communications				3471	34
NII Communications LTD				4364	8
Navigator				8798	3
Navigator				0602	1
Net Communications Corp.		NUI	6432		1
Network Intelligence				4364	12
New Access Communications				1796	4
New Connects				1216	1
NextLink Texas				8958	2
NOS Communications, Inc.				7519	2
NTS Communications Inc.		ATC	0282		3
NTS Communications Inc.		NTS	0687		11
NTS Communications Inc.				4913	7
Omniplex Communic.				7761	1
Omniplex Communic.				7939	3
Omniplex Communic.				7940	8
One Star Long Distance		TPD	0873		3
Pathwayz Communications				5556	1
Primary Network				3250	2
Pioneer Long Distance, Inc.		PDI	0647		2
Progressive Concepts				7705	2
Qwest Communications		LGT	0432		7087
RTSC Communications, Inc.		RSM	5567		2
Sage Telecom				8767	200
Servisense				8655	1
Southwestern Bell Comms. Svcs. Inc	X	SBC	5722		560
Sprint				8743	3
Sprint				7483	3
Sprint				8723	4
Sprint				8729	2
Sprint		UTC	0333		1361
Talk.Com				1194	15
Talk.Com				1600	1608
Taylor Comm Grp		LGK	0708		7
TCG - Texas				6123	32
TCG - Texas				7138	161
TCG - Texas				7125	2

ACNA = Access Carrier Name Abbreviation

AECN = Access Exchange Carrier Name

Page 3 of 4

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N/A = Not Available

Attachment #2 - Southwestern Bell Telephone Company - Report Period, April 2, 2001 - June 30, 2001
Block 4: Complaints That You Received Alleging that Another Carrier Slammed a Consumer

CARRIER NAME	Check If Affilliate	ACNA	CIC	AECN	GRAND TOTAL
TCG - Texas				7148	181
TCG - Texas				7218	52
TCG - Texas				8995	8
TCG - Texas				8949	2
Tech Telephone				8948	4
Tech Telephone				8949	1
Telec Inc.		TEF	6060		345
The Bel Serr Company				4545	1
The Phone Company		TVN	6746		1006
Tin Can Communications				7064	1
Trans National Telecommunication				6245	1
TXU Communications				4383	5
TXU Communications				7470	23
TXU Communications		LKC	0561		9
Uni-Tel				3156	1
U.S. Long Distance, Inc.		NTX	0070		5
Valence Telecommunication (AFN)				3862	1
Valor Telco, TX				3104	4
Valor Telco, TX				3105	1
VarTec		VRT	0005		1
Vartec				5167	27
VarTec Telecom, Inc.		VRT	0811		173
Verizon Select Services Inc		GOP	5483		79
WesTel, Inc.		WES	0085		10
Westel				7399	9
Williams Communications LLC		WCA	5102		15
WinStar				7549	3
Working Assets		WRK	0649		1
WorldCom Inc.		TET	0002		1
WorldCom Inc.		WTL	0555		4955
Z-Tel Communications				3036	193
Z-Tel Communications				5275	4
Z-Tel				0326	3
TOTALS					41537

ACNA = Access Carrier Name Abbreviation

AECN = Access Exchange Carrier Name

Page 4 of 4

CIC = Carrier Identification Code

N/A = Not Available

Attachment # 3 – Southwestern Bell Telephone Company – Report Period, April 2, 2001 - June 30, 2001

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer

126 Provide additional information or explanations, as needed. Use additional sheets, if necessary.

SBC denotes an Inadvertent Slam as a slam caused by SBC error such as a clerical or translation error. 14 Inadvertent Slams Caused by Southwestern Bell Telephone Company.

2001 FCC Form 478-Aug Telecommunications Slamming Complaint Reporting Form

Approval by OMB

>>> Please read instructions before completing.<<<

Due August 15, 2001

3060-0787

Block 1: Filer Identification Information		101	Filer 499 ID	811709
102	Legal name of reporting entity	Southwestern Bell Communications Services, Inc.		
103	Complete mailing address of reporting entity's corporate headquarters	"175" East Houston Street, San Antonio, Texas "78205"		
104	Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.)	Ameritech Long Distance, Nevada Bell Long Distance, Pacific Bell Long Distance, SBC Long Distance, Southwestern Bell Long Distance		
105	Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103	"5850" W. Las Positas Blvd., Pleasanton, California "94588"		
106	Number of end-user subscribers of the reporting carrier as of June 30, 2001	2,265,675		
107	If this report does not cover January 2001 through June 2001, indicate the period covered.	April 2, 2001 - June 30, 2001		

Block 2: Contact Information	
108	Person who completed this form
109	Telephone number of this person
110	Fax number of this person
111	E-mail address of this person
Martha Rocha (202) 326-8905 Extension (202) 408-4807 mr2939@corp.sbc.com	

Block 3: Complaints That You Received or Resolved Alleging That You Slammed a Consumer	
To be completed by all telephone exchange and toll service providers. (See instructions.)	
112	If you received no slamming complaints between January 1 and June 30 of the reporting year, then check the certification box to the right and skip to Block 5. <input type="checkbox"/>
113	Consumer slamming complaints unresolved as of December 31, 2000 (Optional for August 15, 2001 filing)
114	Consumer slamming complaints received from January 1, 2001 through June 30, 2001
115	Consumer slamming complaints resolved during the period January 1, 2001 through June 30, 2001
116	Of the number reported on Line 115, the number that were investigated
117	Of the number reported on Line 115, the number that proved to be valid slams
118	Of the number reported on Line 115, the number the reporting entity directly resolved with consumers
119	Consumer slamming complaints unresolved as of June 30, 2001. [Line 113 + Line 114 - Line 115]

Block 4: Complaints That You Received Alleging That Another Carrier Slammed a Consumer		
To be completed by carriers that provide wireline and fixed wireless local exchange service to end-user subscribers.		
Names of carriers alleged to have slammed one of your local exchange service subscribers	Check if affiliate	No. of slamming allegations received about carrier January 1 through June 30
120		
121		
122		
123		
124		
125		
Use additional sheets, if necessary. (Space is provided below for electronic filing.)		

Block 5: CERTIFICATION: to be Signed by an Officer of the Filer	
126 Provide additional information or explanations, as needed. Use additional sheets, if necessary. Inadvertent additional slams caused by clerical or translation error: 2	
I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my knowledge, information, and belief, all statements of fact contained in this Form are true.	
127	Signature
128	Printed name of officer
129	Position with reporting entity
130	Date
131	This filing is: <input type="checkbox"/> Original filing <input checked="" type="checkbox"/> Revised filing

Send this form to: FCC, CIB, Consumer Information Network Division, FCC Form 478, Room 5-A729, 445 12th St., S.W., Washington D.C. 20554

For additional information regarding this worksheet, contact the CIB Consumer Information Network Division at (202) 418-2516 or via e-mail: slamming478@fcc.gov

BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001